



INCOME TAX DEPARTMENT

City of Lorain, Ohio

News and Important Updates – COVID-19

IMPORTANT MESSAGE:

We want you to know that the City of Lorain is taking every possible precaution to protect the health and safety of its employees and taxpayers while continuing to deliver high quality service.

Income Tax Filing Deadline & Payment Plans - The deadline for filing income tax returns is April 15, 2021. We do encourage ALL taxpayers to file their income tax return as soon as possible. Various payment plans will be made available. The 1st quarterly estimate for tax year 2021 is due and payable by April 15, 2021. Check back to this page for further information.

Drop Box and dropping off information, fax, and email - City of Lorain income tax forms can be prepared by our office. You MUST provide all W2 information and/or completed Schedules for us to assist you. This service is for individual filers only. Please make sure to add your phone number and or email address in case we need to contact you. You may remit by fax at 440-204-1006 and or email: incometax@cityoflorain.org.

On-Line Assistance & Payment - Lorain offers a secure, simple and convenient online service which allows you to make payments at www.cityoflorain.org, click to make a payment. (File numbers are located on your income tax form, office communications, bills, and quarterly estimates). Our balance due bill is a standard letter and is not written for each individual. Please call the office @440-204-1002 and we will be happy to help you with any questions you may have. You can also email us at incometax@cityoflorain.org.

In-Person Taxpayer Assistance - We have suspended all in-person taxpayer assistance until further notice. The tax department staff continues to be accessible, specially to assist any Lorain city income taxpayer with the preparation and filing of their city income tax returns by phone, to arrange and accept payments, and to respond to audit inquiries. Payments may still be made through an electronic funds withdrawal from a checking account or with a credit card. All forms are available for download in .pdf format for those who prefer to file manually on paper, and remit by check.

Thank You - Thank you for your patience and understanding during this time.